

## Explanation of the red, amber and green status

### Service Delivery Field

|       | <b>Appointed</b><br>Repair and Provision   | <b>Non-appointed</b><br>Repair and Provision  |
|-------|--|---|
| RED   | Government / Local Government mandates work externally only and do not enter the premises  | Government / Local Government mandates work externally only and do not enter the premises |
| AMBER | Work up to the NTE / ONT only entering an end customer's premises, if they have a total loss of service (TLOS) or on a provision order | Work externally only and do not enter the premises  |
| GREEN | All workstreams in operation, you can work beyond the ONT / NTE including MI tasks, TRC and Speed related issues                       | Work externally only and do not enter the premises  |

### FND Field

| RED   | Government / Local Government mandates work externally only. Critical National Infrastructure work completed by exception |
|-------|---|
| AMBER | Reduce work in occupied premises and MDUs taking guidance from CMO. Each business unit in FND to assess the risk          |
| GREEN | All workstreams in operation following the FND safe working practices   |

[Government's approach to managing local coronavirus outbreaks](#)

### LOCALISED COVID RESTRICTIONS - ENGLAND

| AREA                                   | Status                     | Service Delivery | Fibre and Network Delivery |
|--|----------------------------|------------------|----------------------------|
| BEDFORDSHIRE & MILTON KEYNES           | TIER 4                     | AMBER            | GREEN                      |
| HERTFORDSHIRE                          | TIER 4                     | AMBER            | GREEN                      |
| BUCKINGHAMSHIRE                        | TIER 4                     | AMBER            | GREEN                      |
| EAST & WEST SUSSEX & BRIGHTON          | TIER 4                     | AMBER            | GREEN                      |
| ESSEX, THURROCK &SOUTHEND              | TIER 4                     | AMBER            | GREEN                      |
| HAMPSHIRE, PORTSMOUTH & SOUTHAMPTON    | TIER 4                     | AMBER            | GREEN                      |
| KENT & MEDWAY                          | TIER 4                     | AMBER            | GREEN                      |
| LONDON                                 | TIER 4                     | AMBER            | GREEN                      |
| SLOUGH                                 | TIER 4                     | AMBER            | GREEN                      |
| PETERBOROUGH                           | TIER 4                     | AMBER            | GREEN                      |
| READING, WOKINGHAM, WINDSOR, BRACKNELL | TIER 4                     | AMBER            | GREEN                      |
| WEST BERKSHIRE                         | TIER 4                     | AMBER            | GREEN                      |
| SURREY                                 | TIER 4                     | AMBER            | GREEN                      |
| ISLE OF WIGHT                          | TIER 1                     | GREEN            | GREEN                      |
| CORNWALL                               | TIER 1                     | GREEN            | GREEN                      |
| ISLES OF SCILLY                        | TIER 1                     | GREEN            | GREEN                      |
| HEREFORDSHIRE                          | TIER 1                     | GREEN            | GREEN                      |
| ALL OTHER AREAS                        | ALL OTHER AREAS TIER 2 & 3 | AMBER            | GREEN                      |

### COVID RESTRICTIONS WALES

| AREA                   | Status        | Service Delivery | Fibre and Network Delivery |
|------------------------|---------------|------------------|----------------------------|
| FULL LOCKDOWN 28/12/20 | FULL LOCKDOWN | AMBER            | GREEN                      |

### LOCALISED COVID RESTRICTIONS SCOTLAND

| AREA                | Status        | Service Delivery | Fibre and Network Delivery |
|---------------------|---------------|------------------|----------------------------|
| ABERDEEN            | LEVEL 3       | AMBER            | GREEN                      |
| ABERDEENSHIRE       | LEVEL 3       | AMBER            | GREEN                      |
| EAST AYRSHIRE       | LEVEL 3       | AMBER            | GREEN                      |
| NORTH AYRSHIRE      | LEVEL 3       | AMBER            | GREEN                      |
| SOUTH AYRSHIRE      | LEVEL 3       | AMBER            | GREEN                      |
| CLACKMANNANSHIRE    | LEVEL 3       | AMBER            | GREEN                      |
| STIRLING            | LEVEL 3       | AMBER            | GREEN                      |
| EAST DUNBARTONSHIRE | LEVEL 3       | AMBER            | GREEN                      |
| EAST RENFREWSHIRE   | LEVEL 3       | AMBER            | GREEN                      |
| GLASGOW CITY        | LEVEL 3       | AMBER            | GREEN                      |
| NORTH LANARKSHIRE   | LEVEL 3       | AMBER            | GREEN                      |
| RENFREWSHIRE        | LEVEL 3       | AMBER            | GREEN                      |
| SOUTH LANARKSHIRE   | LEVEL 3       | AMBER            | GREEN                      |
| WEST DUNBARTONSHIRE | LEVEL 3       | AMBER            | GREEN                      |
| MID Lothian         | LEVEL 3       | AMBER            | GREEN                      |
| EAST Lothian        | LEVEL 3       | AMBER            | GREEN                      |
| WEST Lothian        | LEVEL 3       | AMBER            | GREEN                      |
| EDINBURGH           | LEVEL 3       | AMBER            | GREEN                      |
| DUNDEE              | LEVEL 3       | AMBER            | GREEN                      |
| FIFE                | LEVEL 3       | AMBER            | GREEN                      |
| PERTH & KINROSS     | LEVEL 3       | AMBER            | GREEN                      |
| ALL OTHER AREAS     | WEEKLY REVIEW | GREEN            | GREEN                      |

### COVID RESTRICTIONS NORTHERN IRELAND

| AREA                   | Status        | Service Delivery | Fibre and Network Delivery |
|------------------------|---------------|------------------|----------------------------|
| FULL LOCKDOWN 26/12/20 | FULL LOCKDOWN | AMBER            | GREEN                      |