

OfficeServ Connect

Mobility, Connectivity, Flexibility

Mobility is more about connectivity, being in contact, than it is about moving around on the phone. In today's competitive business environment being properly 'connected' and having up to date information is more important than ever.

OfficeServ connect is an application which provides an alternative solution to mobility within the office, and outside the office, without the need for additional hardware. It allows an existing mobile phone to be assigned a DDI line and used to make and take calls via the office phone system. Customers have one number to dial; the user has a single phone for use inside and outside the office; and the employer enjoys improved call management and lower phone bills as calls are made via the OfficeServ phone system.

Specification

OfficeServ Function	Category	OfficeServ Connect	
		Executive	Standard
Attendant Recall on no Answer	Ringling	Yes	Yes
Call Forward Follow me	Ringling	Yes	Yes
Call Forward on Busy	Ringling	Yes	Yes
Call Forward on DND	Ringling	Yes	Yes
Call Forward on No Answer	Ringling	Yes	Yes
Call Forward Unconditional	Ringling	Yes	Yes
Call Intercept of OS Connect call by EP key	Ringling	Yes	Yes
Call Intercept of OS Connect ringing	Ringling	Yes	Yes
Class of Service	Ringling	Yes	Yes
Direct Station Select	Ringling	Yes	Yes
Do Not Disturb	Ringling	Yes	Yes
Do Not Disturb Override	Ringling	Yes	Yes
Forced Trunk Release	Ringling	Yes	Yes
In/Out of Group	Ringling	Yes	Yes
Make calls via LCR	Ringling	Yes	Yes
Make calls via OS Operator/Call	Ringling	Yes	Yes
Monitoring on BLF Key	Ringling	Yes	Yes
Monitoring on Call Coverage Key	Ringling	Yes	Yes
Monitoring via Operator/Call	Ringling	Yes	Yes
Originators CLI Transfer	Ringling	Yes	Yes
Reroute to Operator on Busy	Ringling	Yes	Yes
Station Group Membership	Ringling	Yes	Yes

Key Features

- System will poll up to 5 devices (mobile phone, home, office, warehouse etc) which will ring simultaneously
- Make and receive calls through the OfficeServ system from any device including mobile as if you were at your desk.
- Managing calls through the system allows you to maintain the central benefits of call control , operator console, voice mail, call recording etc.

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Specification Continued

OfficeServ Function	Category	OfficeServ Connect	
		Executive	Standard
Station Pairing	Ringing	Yes	Yes
Station Programmed Message	Ringing	Yes	Yes
Voicemail Indication	Ringing	Yes	No
Account codes voluntary	In Speech	Yes	No
Conference	In Speech	Yes	No
Door Lock Release	In Speech	Yes	No
Holding Calls	In Speech	Yes	No
Transfer	In Speech	Yes	No
Transfer Cancel	In Speech	Yes	No
Transfer with Camp-On	In Speech	Yes	No
Transfer with Consultation	In Speech	Yes	No
Transfer with Remote Hold	In Speech	Yes	No
Account codes	Dialling	Yes	No
Authorization codes	Dialling	Yes	No
Barge-In on Busy	Dialling	Yes	No
Call Pickup any Ringing calls	Dialling	Yes	No
Camp-on on Busy	Dialling	Yes	No
Distinctive Ring on Intercom call	Dialling	Yes	No
Intercom Call	Dialling	Yes	No
Make External Calls	Dialling	Yes	No
Paging to External Speaker	Dialling	Yes	No
Paging to Internal Phone	Dialling	Yes	No
Retrieve Calls on Hold	Dialling	Yes	No
Station Call Back on Busy/No Answer	Dialling	Yes	No
Toll Restriction	Dialling	Yes	No
Activate/deactivate Mailbox system,	Setting	Yes	No
Activate/Deactivate OS Connect Station	Setting	Yes	No
Set Call Forward	Setting	Yes	No
Set Call Forward Follow Me	Setting	Yes	No
Set Do Not Disturb	Setting	Yes	No